

KIRKBY DIAMOND QUALITY POLICY MANUAL

ISSUE: 20 (updated: April 2024)

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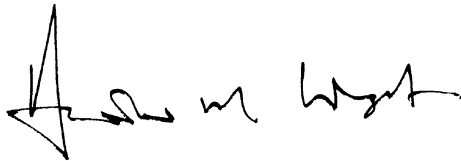
SECTION 2

QUALITY POLICY

It is the stated quality policy of Kirkby Diamond to meet all aspects of clients' requirements and to provide a level of service that ensures consistent repeat instructions. This can be best achieved by operating a comprehensive, co-ordinated quality system which assures the quality of services offered by the Partnership. This system is designed to meet the requirements of ISO 9001:2015 and will be implemented across the valuation department and embrace all of the activities which impact upon our clients.

The Partners are committed to ensuring that the system is effective in achieving quality and satisfying clients both now and in the future. To this end, we will strive to continually improve upon our services, processes and our quality management system. As part of this philosophy we will set quality objectives which will be measured against and reported upon.

All employees and associates will be made aware of the importance of achieving this policy which will itself be reviewed periodically to ensure its continued suitability and applicability. When the policy is changed, it will be re-implemented within the organisation.



Andrew Wright, Senior Partner